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No IT strategy is flawless. But in order to evolve, IT departments must be diligent about leveraging analytics to facilitate data-driven improvements and revisions. Outcomes of major IT programs should be evaluated against benchmarks defined by business stakeholders early on, such as the number of employees transitioned to a new technology or the amount of reduction in system-wide interruptions.

5 Best Practices for an Effective IT Strategy

Therefore, an IT strategy often covers a set of principles to govern the appropriate level of diligence or risk taking on new technology trends for different business goals. Best practices: A key component in the IT organization's ability to support the business is its adherence to best practices, such as the IT Infrastructure Library (ITIL). This section should identify the gaps in the organization's adherence to best practices and how those gaps will be filled.

An Example of a Well-Developed IT Strategy Plan

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